

**UPDATE ON ANTHEM MEDICARE ADVANTAGE
INDIVIDUAL MEMBER AUTHORIZATIONS FOR HOME HEALTH PATIENTS**

PLEASE SHARE WITH YOUR LEADERSHIP TEAM

A. AUTHORIZATIONS FOR ANTHEM MEDICARE ADVANTAGE MEMBERS WITH THE FOLLOWING PREFIXES:

- Ohio: JRI, JRG, VOC, VOD
- Indiana: XPF, VOK, XPK, XPG
- Kentucky: XPS, XTG, XTH, VOP

B. YOU MUST USE ATTACHED AUTHORIZATION AND REAUTHORIZATION REQUESTS FOR MEDICARE ADVANTAGE PATIENTS.

- a. These requests serve as cover sheets designed to speed up the authorization process and as a checklist to prevent any delays due to missing information; and
- b. Use of these requests as cover sheets will minimize your risk of violating the Utilization Review Policy which requires submission of prior Authorization and Reauthorization Requests, ideally before service starts, but no later than 2 business days after the start of care

You can find formfill copies of these requests on our website at www.northcoastgroup.org (Anthem MA Toolkit). Please continue to use these request forms for all MA referrals until the myNEXUS provider portal is completed for use.

C. CLAIM REIMBURSEMENT STATUS:

- **January Service Dates:** You have already received payment for January services. If you have any claims for January services not yet submitted, please submit ASAP.
- **February and March Service Dates:** Anthem and NorthCoast have developed a methodology to process claims without an authorization number for dates of service prior to 4/1/17. If you have any claims for February and March services not yet submitted, please submit ASAP.

NOTE: NorthCoast remains your Anthem NETWORK MANAGER. Authorizations and Reauthorizations will be processed through NorthCoast to get to myNEXUS expeditiously and meet the 48 hour Utilization Review Policy requirements for reimbursement.

Thank you for your support. PLEASE DON'T HESITATE TO CONTACT US WITH QUESTIONS OR CONCERNS.

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